

Auto Reminder

Let Us Make the Calls

Mutare's Auto Reminder is a time-saving outcall application that automatically delivers scheduled phone messages or reminders to specific lists of receivers. With Auto Reminder, you and your staff will spend less time delivering messages on the phone and more time delivering quality service to your customers.

Auto Reminder makes simultaneous notification calls on a schedule you select using ports on your communication server. When the called party responds, Auto Reminder delivers the message, such as an appointment date and time, payment due reminder, or a scheduled delivery notification.

In the event Auto Reminder does not reach the intended recipient, it may leave a message on voicemail or answering machines. Alternately, if the call is not answered, Auto Reminder can be configured to automatically repeat the phone call at a later time.

Auto Reminder may be used with up to 64 ports for high volume outcalls in a short time period. The application administrator determines call time and number of call attempts.

Additionally, Auto Reminder generates a text file containing the results of each call that can be used for reporting.

Options

- May add text-to-speech capability that enables Auto Reminder to speak names and places.
- Can be expanded to include additional customized recordings for varying circumstances.
- Can continuously monitor customer lists and make calls on an ongoing basis according customer-defined criteria.
- May include a prompt that allows the called party to respond to the message using the phone keypad. That response may trigger the delivery of additional information or instructions from the Auto Reminder system.

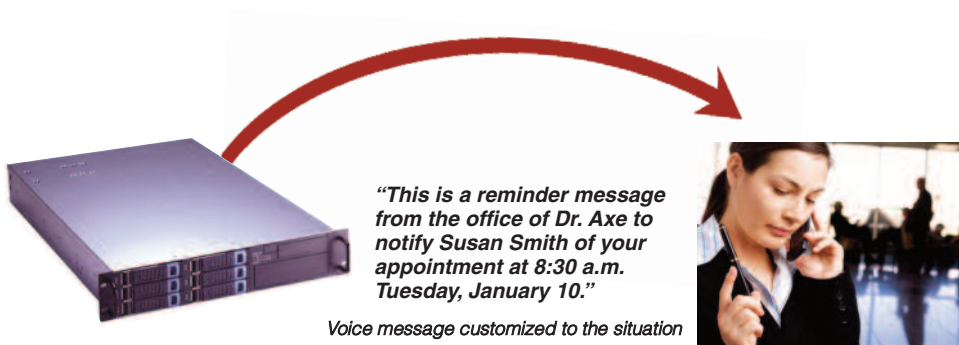


Benefits:

- Increased revenue stream with reduced missed appointments.
- Improved customer service and satisfaction which strengthens customer relationship.
- Substantial cost savings and increased productivity thanks to better utilization of staff time.

Requirements

- Requires a single midrange Windows 2003 server with telephony cards that interface with your phone system.
- Requires remote access to the server for installation and support.
- Uses customer-provided call list.



"This is a reminder message from the office of Dr. Axe to notify Susan Smith of your appointment at 8:30 a.m. Tuesday, January 10."

Voice message customized to the situation

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