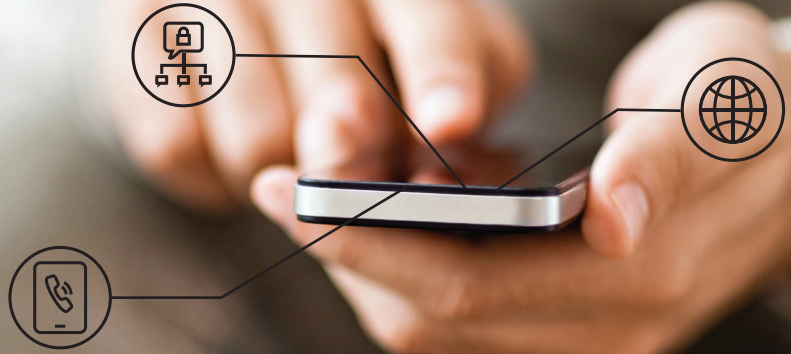# PASSWORD RESET

A Simple Solution for Password Reset Management

Mutare's Password Reset Solution eliminates the administrative task of resetting passwords by putting secure mailbox password reset capabilities in the hands of the individual employees or help-desk. It's one more way that Mutare is communicating smarter—and making life easier.

ABOUT PASSWORD RESET

Password Reset is a Web-based application that, when integrated with your organization's employee database, gives individual users the ability to change or reset their own passwords on their Modular Messaging mailboxes. Through the Password Reset Web interface, authenticated subscribers define their own unique passwords or simply opt for an automatic password reset. If your organization's database includes email addresses, Password Reset will automatically send an email confirming the new password.

BENEFITS

- Frees administrators from the time-consuming task of manual password resets
- Streamlines the reset process for organizations requiring regular password changes for security purposes
- Facilitates password resets from any location, any time, via the Web
- Gives employees control over their own password settings
- Easy Web interface requires no desktop software or special training
- Reduces downtime due to lost passwords or voice mailbox lockouts.

REQUIREMENTS

- Avaya Voicemail Store at release 3.1 or higher - works with Modular Messaging and Avaya Aura Messaging
- Access to customer Active Directory or an LDAP store containing user mailboxes
- A single midrange Windows 2008/12 server. Can be virtual

ABOUT MUTARE

Through unified communication technology Mutare creates customized software that makes communication easy, secure and efficient, with solutions for speech to text transcription, smart notification, secure mass notification, contact centers and more.