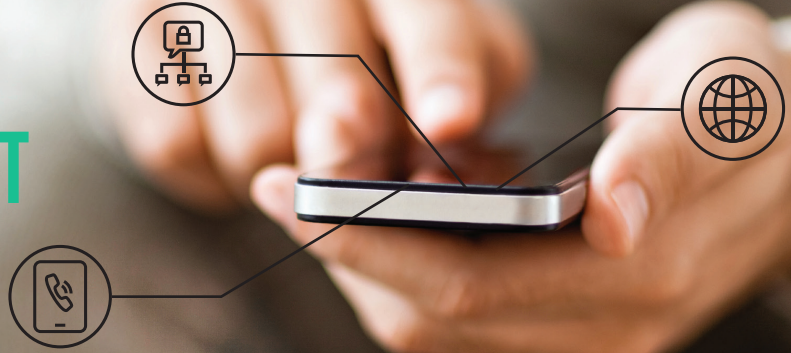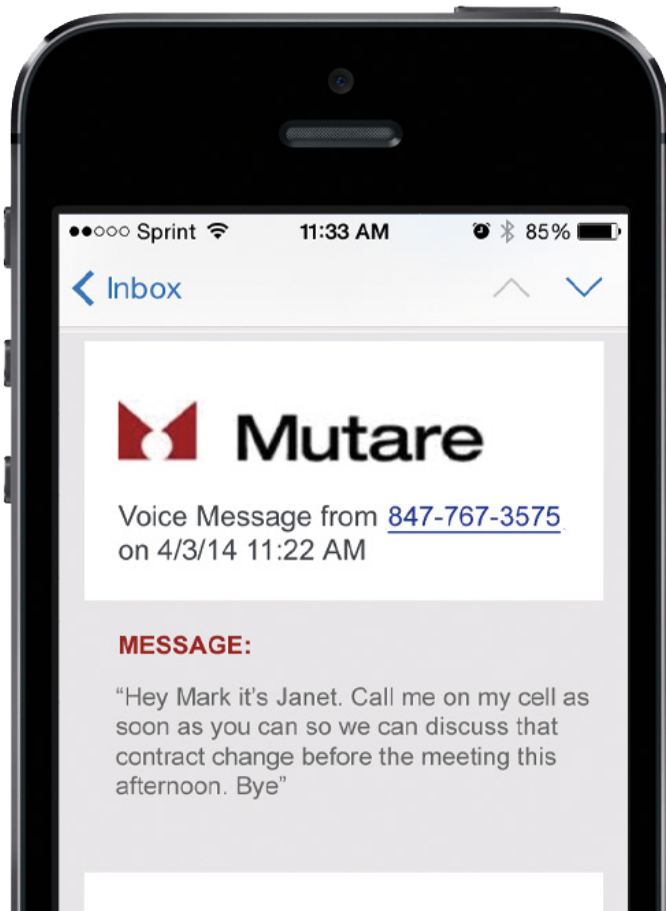# giSTT™ SPEECH TO TEXT

Read Your Voice Messages

Mutare's giSTT speech to text service delivers voice messages as text to email. Get the "giSTT" of your messages in a fraction of the time it takes to listen!

> **"**
> We've gotten rave reviews about the new tools, that have been provided, especially from our 'power users' in the field, who really appreciate speed and efficiency for their communications. Overall I'd estimate that we have increased productivity of our people in the New York area by at least 15%."
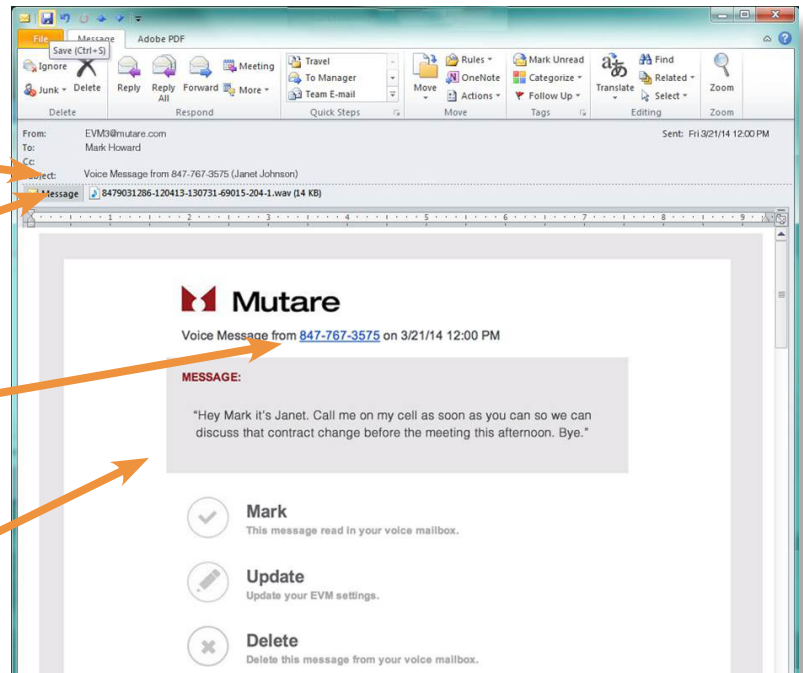>
> Craig Cuyar, CIO
> Cushman & Wakefield

●●○○○ Sprint 📶   11:33 AM   ⏰ ❋ 85% 🔋

‹ Inbox   ⌃ ⌄

Mutare

Voice Message from 847-767-3575
on 4/3/14 11:22 AM

MESSAGE:

"Hey Mark it's Janet. Call me on my cell as soon as you can so we can discuss that contract change before the meeting this afternoon. Bye"

Sample giSTT delivery, above. Some names and words may not translate perfectly, but the message provides enough information to "get the giSTT" and act without listening.

WHAT IS giSTT™

As a standard feature of Mutare's EVM3, giSTT speech to text service allows subscribers to read, prioritize, save, forward and file converted voice messages with the same ease and convenience of email, and in a fraction of the time compared to traditional voicemail.

WHAT TO EXPECT

giSTT is designed to deliver a reason able approximation of the voice message. In most cases, you should be able to act on the message without needing to listen to the audio. You can still listen to the original voice message by clicking on the audio attachment if needed.

DEPLOYMENT OPTIONS

Powered by Mutare's speech to text gateway software, giSTT services may be deployed:

giSTT Auto
Fully Automated in the cloud service for speed and economy,

giSTT Enterprise
Fully Automated behind the firewall service.

BENEFITS

- **Rapid ROI:** Significantly reduces time spent managing voicemail.
- **Flexible:** Works with virtually any email system and any Internet-enabled device.
- **Efficient:** Converted messages can be saved, forwarded, or appended just like email. No more jotting down notes and phone numbers!
- **Responsive:** Instant call back with a touch on your smartphone.
- **ADA Compliance:** Provides hearing-impaired employees with equal access to voicemail.

Requirements:

Works with virtually any enterprise voicemail platform with IMAP4 access, including Avaya, Cisco, Nortel, AVST and ShoreTel.

Requires a Windows 2003/08 server (can be a virtual server).

On-premise giSTT Enterprise solution requires additional server(s).
For technical specifications, visit:
www.mutare.com/techdocs.asp

ABOUT MUTARE

Through unified communication technology Mutare creates customized software that makes communication easy, secure and efficient, with solutions for speech to text transcription, smart notification, secure mass notification, contact centers and more.