

giSTT for CallPilot

Voicemail at the Speed of Sight™

Read your voicemail, anywhere, any time, with the revolutionary giSTT speech to text offering for CallPilot. With giSTT, your voicemail messages appear as text on your PC or Smartphone. You won't believe your eyes – or the time you will save.

How it Works

giSTT™ is a subscription-based service powered by Mutare Software's revolutionary speech to text gateway technology. With giSTT deployed on CallPilot, a copy of the user voice message is sent through a text conversion process and delivered back to the user as

an email message, with optional audio file attached. giSTT users can quickly prioritize, read, reply, save, and forward converted voicemail with the same ease and conveniences of email. With giSTT for CallPilot, you will never have to listen to voicemail again!



Why Mutare? Because of their breadth of knowledge and amazing service. We need a provider we can trust. With Mutare, we know that every promise is a commitment."

Brian Shepherd
St. Joseph's University

1

Receive a Voicemail



2

The Voice Message is Converted to Text through giSTT Gateway



3

Read Your Message in Email Discreetly



See who called in a glance

Read Text Transcription

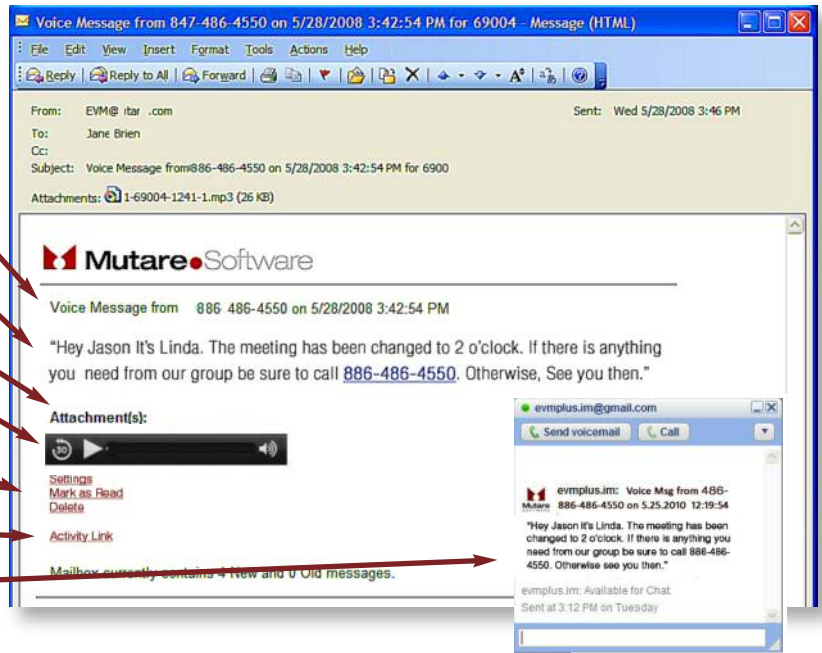
Click to Play Audio

Click to Stream Audio
(in lieu of attached file)

Click to Delete from
Voice Mailbox

Click to Open
Customized Forms

Receive Message as
IM Pop-up



Benefits

- **Rapid ROI:** Cuts time spent on voicemail management in half.
- **Flexible:** Works with any email system and any Internet-enabled device.
- **Efficient:** No more dialing into voicemail, scribbling notes, playing back names and phone numbers. Save, forwarded, or appended just like email.

Special Features:

- **Message Control Links** manage message inbox from links in the body of the email.
- **Activity Link** opens custom forms which integrate with billing, client record or other business reporting processes.
- **IM Integration** so message appears instantly in pop-up.

Requirements

Works with Call Pilot release 4.0 or higher – call Mutare at 1-847-496-9000 for details.”

Must have Desktop Messaging enabled with Message Forward Rule capability.

Requires a customer-supplied Windows 2003/2008 server - a second appliance required for giSTT Enterprise behind firewall deployment.

Requires remote access for application installation and support.

- **Streaming Audio Link** streams audio message, eliminating need for attachment or local storage.

Three Deployment Options

Powered by Mutare Software’s speech to text gateway software, giSTT services may be deployed three ways:

giSTT Auto

Fully automated in the cloud service for speed and economy.

giSTT Enterprise

Fully automated behind the firewall service for added security. Requires additional server.

giSTT Premium

Agent assisted in the cloud service for highest transcription accuracy.

About Mutare

Mutare makes access to information easier by developing software solutions to unify, notify and simplify communications so your business runs better.

Mutare specializes in unified communications, including messaging and computer / telephony solutions, that automate business processes, power faster decisions, improve customer service and contribute to the bottom line.



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