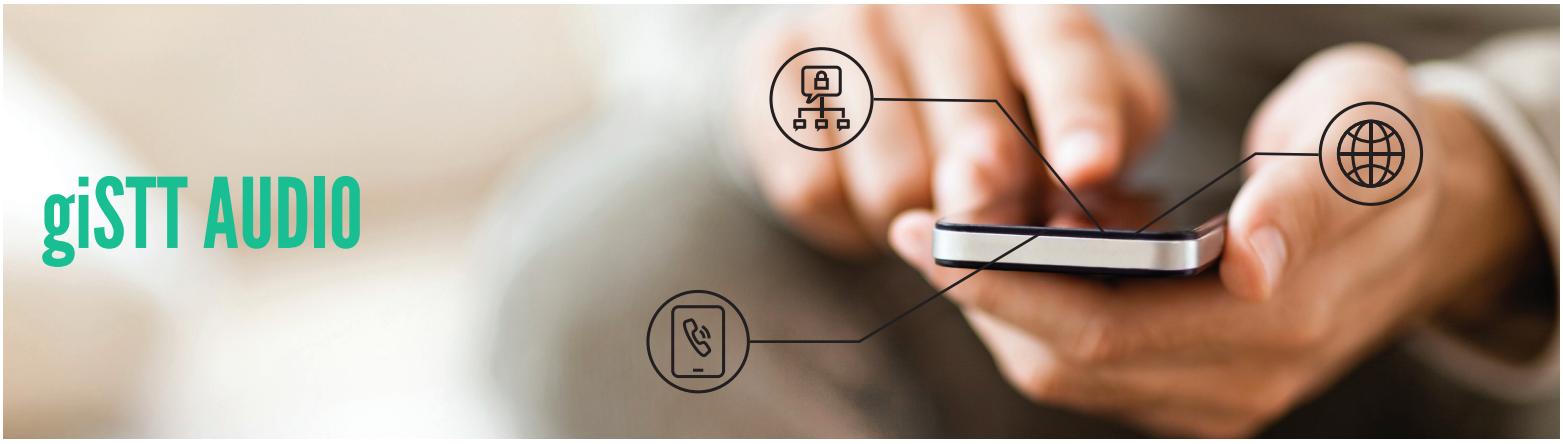
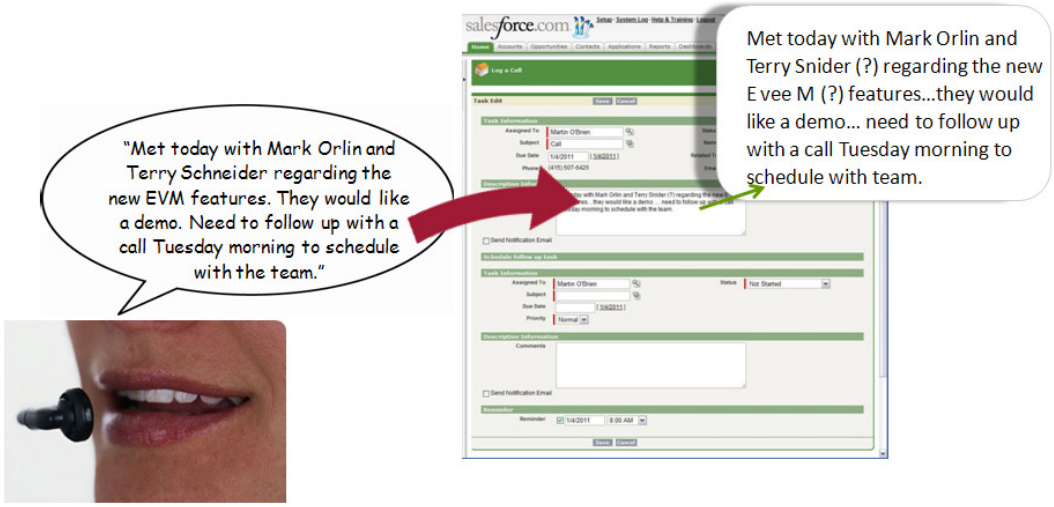
Mutare | Communicate Smarter



giSTT AUDIO



Automated, On Demand Audio Transcription

giSTT Audio is a customizable transcription service that automates any business process involving the conversion of audio files to text. The application software manages the speech to text conversion process by collecting the audio files from virtually any source, sending them securely to the cloud or an optional onsite appliance for transcription, and then delivering finished text where it is needed. With fast turnaround time and low pricing, this on-demand service delivers a valuable new tool to enhance efficiency, responsiveness, and information management within the enterprise.

giSTT AUDIO IN THE ENTERPRISE

- Speech to text for call center, IVR and Voice Portal applications
- Voice Form applications where callers fill out forms by speaking
- CRM applications to fill in note fields to document customer meetings
- Notification systems to convert speech to text for broadcasts initiated by phone but delivered by SMS, IM or email

2 SERVICE LEVELS:

Auto:
Fully automated transcription for speed and economy

Premium:
Automated with agent review for increased accuracy

ABOUT MUTARE

Through unified communication technology Mutare creates customized software that makes communication easy, secure and efficient, with solutions for speech to text transcription, smart notification, secure mass notification, contact centers and more.

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