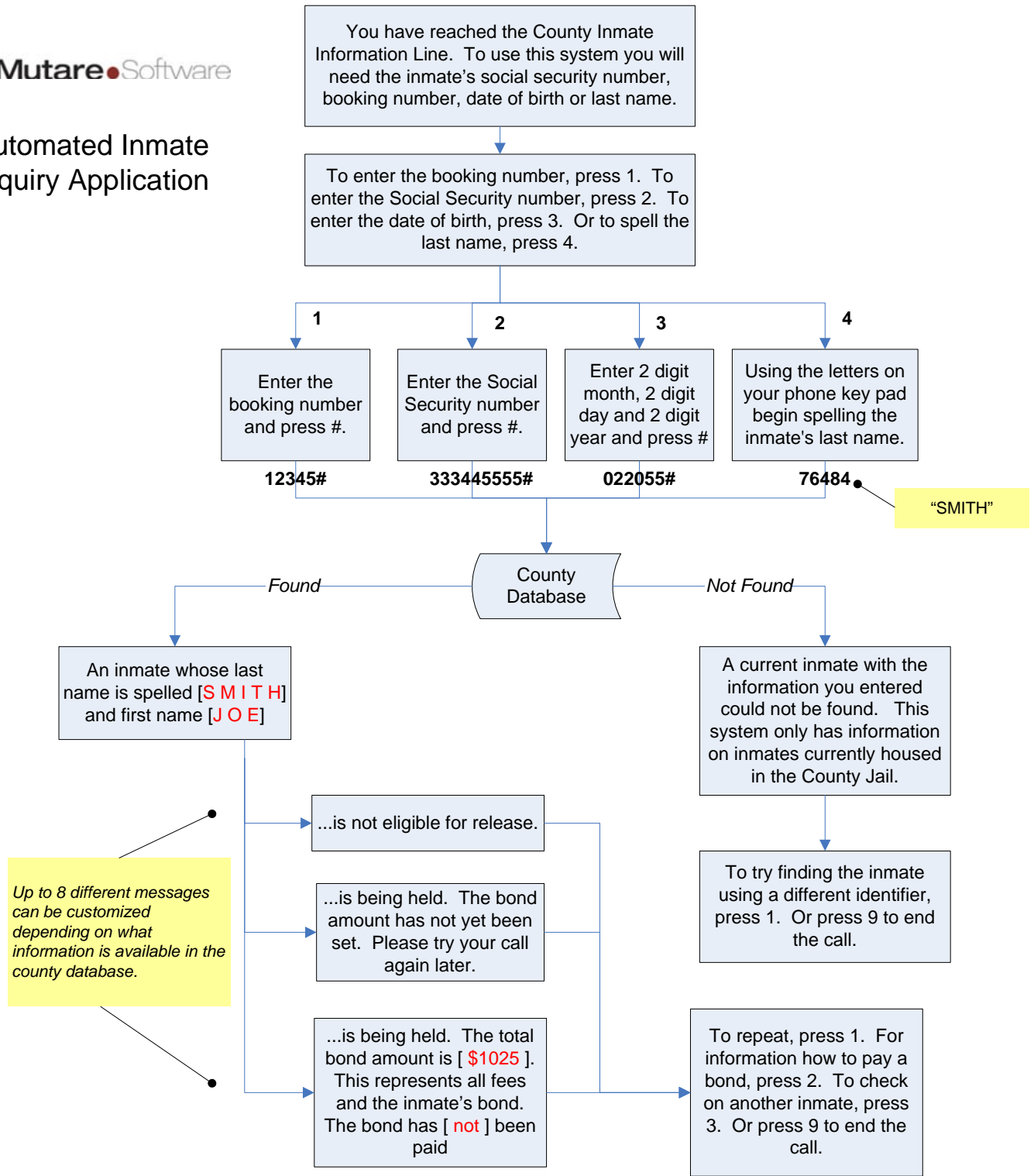


# Automated Inmate Inquiry Application



Up to 8 different messages can be customized depending on what information is available in the county database.

The application is customized to each county's database. The most common method is for the county's IT department to create a text file each night containing:

- Booking Number
- Last Name
- First Name
- Date of Birth
- SSN
- Eligibility Status
- Net Bond Amount

Alternately, the IT department may provide direct data access by providing an ADO connection string and Stored Procedure.

Live assistance can be offered if desired. Some counties add a prompt telling the caller that this is all the information they can offer to discourage live assistance.