



FOR IMMEDIATE RELEASE:

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Mutare ENS Supports Joint Commission Compliance

SCHAUMBURG, IL - June 10, 2009 – As a leading developer of innovative enterprise solutions for Unified Communications and Disaster Recovery since 1989, Mutare Software offers a comprehensive notification solution for healthcare organizations seeking a sophisticated, yet easy-to-operate tool, ideally suited to address the new 2009 Emergency Operations Plan standards set forth by the Joint Commission.

Mutare's Enterprise Notification System (ENS) is a premise-based software solution that automates the rapid delivery of pre-recorded or on-the-fly announcements to targeted groups via simultaneous phone, text, and email broadcasts. ENS notices can be initiated from any phone or browser and delivered via voice and text to all phones, hand-helds, pagers and email inboxes on selected contact lists. In a large-scale crisis situation, ENS is the ideal communications management tool for:

- All staff notification of impending patient surge
- Targeted instructions to Patients/Staff/Administration/Facilities Management
- Personnel recall (including recipient call acknowledgement feature)
- All-facility lock-down/evacuation
- Community public safety alerts
- Call-out to other public safety resources
- Termination notice of emergency operations

The new standards call for regular testing of, and reporting on, the facility's emergency response systems. ENS, with its simple web-based user interface and sophisticated reporting features, saves hospital administrators hours of time when organizing drills and generating reports while supporting the Emergency Operations Plan goals for their entire facility.

ENS is backed by Mutare's unmatched expertise and customer support. Mutare's team of programmers works closely with each individual customer, integrating ENS with the existing telecom infrastructure for a surprisingly cost-effective, custom-fit solution.

To learn more, contact a Mutare Software representative - <http://www.mutare.com/contact.asp> - or visit www.mutare.com.

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