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FOR IMMEDIATE RELEASE

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### Mutare Software Announces the Release of Message Rescue: Real Time Backup for Voice Mail

March 23, 2010 - Schaumburg, IL – Mutare Software announced today the release of Message Rescue - a real time voice message backup and disaster recovery application for Avaya's Communication Manager Messaging and single site Modular Messaging implementations. Message Rescue is intended for use by customers to fill the "vulnerability" gap between daily backups. Small and medium size operations with critical voicemail such as law firms, financial service companies, healthcare providers and small call center operators without fully redundant voice messaging systems benefit most from Message Rescue.

"Most customers back up voice messages once per day, typically in the middle of the night," said Ben Crown, President of Mutare. "This practice leaves a vulnerability gap for important messages left in the 24 hour period between backups. If calamity strikes at noon, for example, all the enterprise voice messages collected since the 3:00 AM backup would be lost with potentially disastrous consequences. With Message Rescue, we have our customer's backs covered insuring the enterprise never loses an important message."

Message Rescue is easy to install and affordable for just about any enterprise. The application costs only \$12,000 and \$7.50 per mailbox for a one time perpetual right to use. "This is an inexpensive insurance policy for the small to medium enterprise," said Scott Brown, Director of Sales for Mutare Software. "The application is installed on a customer provided server and backs up voicemail to a hard drive or storage area network. If the voice mail system becomes unavailable, users can access their voice messages from any web browser. When the voice message system is brought back on line, all the messages are restored back to the voice message system insuring continuity of operations."

Message Rescue is available from all Avaya Business Partners for immediate delivery and is distributed by Westcon and Voda One for availability through Value Added Resellers of voicemail solutions.

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Mutare Software is changing the way business communicates. Innovative messaging solutions such as EVM and giSTT speech to text enable employees to read voice mail messages in email for faster decisions, profitable transactions, and closer relationships between customers, employees and suppliers. Sales go up and expenses go down. Mutare is known for its voice and web self-service applications, call center administration tools, and custom Interactive Voice Response (IVR) solutions that deliver high value and improve customer service. Visit us on the web at [www.mutare.com](http://www.mutare.com) and see what Mutare Software can do for your bottom line.

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