



Special Announcement from Mutare Software

Revolutionary New Speech to Text for Voicemail Solution Introduced in Webinar Series

Mutare Software has launched a series of informational webinars introducing a revolutionary new application that allows users to read voicemail messages in text form from their desktop email or PDA. The Speech to Text solution, made possible through Mutare's partnership with SpinVox, is driven by Mutare's Enabled VoiceMail (EVM) application. EVM delivers voicemail messages as sound attachments to the user's email inbox where they can be accessed from the desktop or mobile device. When adding the SpinVox text conversion service, the user also receives a text transcription of the voicemail in the body of the email message.

Approximately 200 beta trial users, ranging from Fortune 50 international banking institutions to an Academy Award-winning computer animation studio, have been testing the EVM with Speech to Text solution since August. Initial feedback from the tests have been overwhelmingly favorable, with survey comments ranging from "It's the most useful communications application I use" to "I love saving voice messages as text files. No more replaying messages for names or phone numbers!"

"We believe this offering will redefine voicemail communication," notes Ben Crown, President of Mutare Software. "Users are finding they can process their voicemail four times faster when using Speech to Text compared with traditional dial-in. Add to that the convenience of being able to save, file, respond to and forward those messages like any other email message, and what you have is truly the final frontier in unification of voice and data. It's no wonder that 100% of those who have trialed Speech to Text say they want to keep it."

Mutare is offering webinars through December specifically for Mutare Business Partners, Avaya partners, and customers. To sign up for a webinar, visit <http://www.mutare.com/evmstt.asp>.

For further information about Speech to Text and other innovative Mutare Software solutions, visit the Mutare website at www.mutare.com.

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