

<h2 style="margin: 0;">EVM for Modular Messaging (MM) Pre-Installation Checklist</h2>	Document #: 152
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Overview

Document *154-Application Server* must be completed and submitted to Mutare Software before EVM for MM is installed. We recommend downloading the most recent version from www.mutare.com.

Site Configuration

Site Information	
Site Name	

Application Server Configuration Options	
Ensure that Web Services of IIS on the Application Server have been installed.	Complete? <input type="checkbox"/>
It is recommended that a DNS entry be created for the website. Provide the URL to the EVM website. e.g. http://evm.organization.com . This DNS entry may need to be external if users wish to "delete" or "mark read" voicemails on the voicemail server from a mobile device. If a DNS entry is not provided, the machine name or IP Address will be used.	
Ensure that SMTP Virtual Server portion of IIS on the Application Server has been installed.	Complete? <input type="checkbox"/>
Corporate SMTP Server (IP address or Host Name). Emails will relay through this server.	

Modular Messaging Configuration	
Modular Messaging Release:	
Message Store Server (MSS) IP Address:	
The IMAP4 default port is 143. If the MSS is using a different IMAP4 port, identify here. Under System Administration on the MSS confirm IMAP4 Port is set to "Enabled."	IMAP4 Port 143? Yes No (Circle one) IMAP4 Port if not 143: _____
Ensure that <i>Restrict Client Access</i> in the Class of Service for all users who will be using the application is set to No .	Complete? <input type="checkbox"/>
Ensure that the Privacy Enforcement Level (PEL) value is NOT set to Full . This can be accessed on the MAS via the Voice Mail System Configuration (VMSC) program on the Messaging Application Server (MAS). To view the PEL settings, open the VMSC program on the MAS and double-click the Messaging item on the VMSC tree.	Complete? <input type="checkbox"/>

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(Super User - Must be at MM rel 3.1 or later) Ensure that the Application Server has been configured as a Trusted Server with Super User and LDAP access on the MSS. For details on setting up the Trusted Server see document 190.	Complete? <input type="checkbox"/> Server Name: _____ Password: _____
MM 10-digit pilot number (number to check voicemail from <u>outside</u> your organization).	
Create a test mailbox and password to use during installation to confirm the application.	_____ Test mailbox number _____ Test mailbox password

Common Server Ports Used:

Port 143	Used to connect to Voicemail system for EVM.
Port 25	Used to relay emails from the server to your SMTP Gateway.
Port 80	Used inbound for EVM. External access over port 80 may be needed to perform some EVM admin functions off network.
Port 443	(Optional) Used in place of port 80 if SSL is being used. Customer must provide their own certificate for SSL.
Port 389	Used to connect to voicemail's LDAP port for EVM Sync.

NOTE:

In order for the web links to work for end users outside your network (e.g. smartphone users or users accessing from home), the EVM server must be opened externally to the Internet. This will allow an end user to (1) stream the voice message, if applicable, or (2) delete the voicemail message from the voice mailbox, or (3) mark the message read in the voice mailbox or (4) utilize the EVM Mobile client. It is the customer's responsibility to configure the routing/firewall/DNS settings to allow external users access to the EVM website.

Mutare recommends that the customer procure an SSL certificate for the EVM website. Your Mutare Project Manager can help create the Certificate Signing Request (CSR), but it is the customer's responsibility to procure and purchase the SSL certificate itself.