Overview

This document outlines the steps for implementing EVM for Unity on an Application Server. It is highly recommended that the specifications in document 154-AppServer are reviewed prior to completing this checklist.

Site Configuration

Site Information	
Site Name	

Configuration Options	
Unity Message Store IP address.	
The IMAP4 default port is 143. If the Unity system is using a different IMAP4 port, identify here.	IMAP4 Port 143? Yes No (Circle one) IMAP4 Port if not 143: _____
Ensure that Web Services on the Application Server have been installed.	Complete? ☐
It is recommended that a DNS entry be created for the website. Provide the URL to the EVM website. e.g. http://evm.organization.com	
Ensure that SMTP Virtual Server on the Application Server has been installed.	Complete? ☐
Corporate SMTP Server (IP address or Host Name). Emails will relay through this server.	
Has "Fast Message Retrieval" been enabled on the Exchange Server for Unity?	Yes No (Circle one)
Unity Notifications are off by default. If you are receiving Unity Notifications and wish to turn them off, go to the user's mailbox, select 'Notifications' and turn off the SMTP option. This can also be done globally from the Bulk Edit Utility.	Unity Notification is: Off ☐ On ☐
Unity 10-digit pilot number (number to check voicemail from <u>outside</u> organization).	
Test mailbox (and passwords) on the Unity.	Mailbox: _____ TUI Password: _____ GUI (IMAP4) Password: _____

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Common Server Ports Used:

Port 143	Used to connect to Voicemail system for EVM.
Port 25	Used to relay emails from the server to your SMTP Gateway.
Port 80	Used inbound for EVM. External access over port 80 may be needed to perform some EVM admin functions off network.
Port 443	(Optional) Used in place of port 80 if SSL is being used. Customer must provide their own certificate for SSL.

NOTE:

In order for the web links to work for end users outside your network (e.g. smartphone users or users accessing from home), the EVM server must be opened externally to the Internet. This will allow an end user to (1) stream the voice message, if applicable, or (2) delete the voicemail message from the voice mailbox, or (3) mark the message read in the voice mailbox, or (4) utilize the mobile client. It is the customer's responsibility to configure the routing/firewall/DNS settings to allow external users access to the EVM website.

Mutare recommends that the customer procure an SSL certificate for the EVM website. Your Mutare Project Manager can help create the Certificate Signing Request (CSR), but it is the customer's responsibility to procure and purchase the SSL certificate itself.

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