

# EVM for Call Pilot Pre-Installation Checklist

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## Overview

This document outlines the steps for implementing EVM for Call Pilot on an Application Server. It is highly recommended that the specifications in document 154-AppServer are reviewed prior to completing this checklist.

## Site Configuration

Site Information	
Site Name	

Application Server Configuration Options	
Ensure that Web Services on the Application Server have been installed.	Complete? <input type="checkbox"/>
It is recommended that a DNS entry be created for the website. Provide the URL to the EVM website. e.g. <a href="http://evm.organization.com">http://evm.organization.com</a>	
Ensure that SMTP Virtual Server on the Application Server has been installed.	Complete? <input type="checkbox"/>
Corporate SMTP Server (IP address or Host Name). Emails will relay through this server.	

Call Pilot Configuration	
Call Pilot Release	
Call Pilot Message Store IP address.	
The IMAP4 default port is 143. If the Call Pilot system is using a different IMAP4 port, identify here.	IMAP4 Port 143?    Yes    No    (Circle one) IMAP4 Port if not 143: _____
Each mailbox that gets the EVM application must have a class of service that has the Keycode feature of Desktop and Web Messaging enabled. This means that a Nortel CallPilot Desktop Messaging license must be purchased for each mailbox that will use EVM for CallPilot. Has this been completed?	Yes    No    (Circle one)
Call Pilot 10-digit pilot number (number to check voicemail from <u>outside</u> organization).	
Test mailbox (and passwords) on the Call Pilot.	Mailbox: _____ Password: _____

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### Common Server Ports Used:

Port 143	Used to connect to Voicemail system for EVM.
Port 25	Used to relay emails from the server to your SMTP Gateway.
Port 80	Used inbound for EVM. External access over port 80 may be needed to perform some EVM admin functions off network.
Port 443	(Optional) Used in place of port 80 if SSL is being used. Customer must provide their own certificate for SSL.

### NOTE:

In order for the web links to work for end users outside your network (e.g. smartphone users or users accessing from home), the EVM server must be opened externally to the Internet. This will allow an end user to (1) stream the voice message, if applicable, or (2) delete the voicemail message from the voice mailbox, or (3) mark the message read in the voice mailbox. It is the customer's responsibility to configure the routing/firewall/DNS settings to allow external users access to the EVM website.

Mutare recommends that the customer procure an SSL certificate for the EVM website. Your Mutare Project Manager can help create the Certificate Signing Request (CSR), but it is the customer's responsibility to procure and purchase the SSL certificate itself.