

# Avaya Aura Messaging (AAM) Message Archive

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## Overview

This application will archive messages from Avaya Aura Messaging (AAM) mailboxes to an archive location such as a file server.

Message information will be stored in a SQL Server database that includes pointers to the actual voice message files. The voice message files can be stored on any large storage device (e.g. NAS, file server, local Archive server etc.)

## Application Notes

1. The AAM system must be at release 6.X or later.
2. The following message information will be written to the SQL database.
  - Timestamp of message
  - Private message status
  - Urgent message status
  - Forwarded message chains
  - Reply message chains
  - ANI (if available) or sender mailbox number
  - Message length
  - Message type (Fax/Voice)
3. Names and Greetings from the Production AAM mailbox are not archived.

Avaya Aura Messaging Configuration	
Avaya Aura Messaging Release:	
(AAM) IP Address:	
The IMAP4 default port is 143. If the AAM is using a different IMAP4 port, identify here. Under System Ports and Access on the AAM confirm IMAP4 Port is set to "Enabled."	IMAP4 Port 143?    Yes    No    (Circle one)  IMAP4 Port if not 143: _____
Ensure that the Application Server has been configured as a Trusted Server on the AAM. LDAP Access Allowed: <b>Yes</b> IMAP4 Super User Access Allowed: <b>Yes</b>	Complete? <input type="checkbox"/>  Server Name: _____ Password: _____
AAM 10-digit pilot number (number to check voicemail from <u>outside</u> your organization).	
Create a test mailbox and password to use during installation to confirm the application.	_____ Test mailbox number _____ Test mailbox password

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## Common Server Ports Used:

Port 143	Used to connect to Voicemail system for EVM.
Port 25	Used to relay emails from the server to your SMTP Gateway.
Port 80	Used inbound for EVM. External access over port 80 may be needed to perform some EVM admin functions off network.
Port 443	(Optional) Used in place of port 80 if SSL is being used. Customer must provide their own certificate for SSL.
Port 389	Used to connect to voicemail's LDAP port

## NOTE:

Archive also has an associated website to allow for adding and deleting mailboxes to be archived. Mutare recommends that the customer procure an SSL certificate for the EVM website. Your Mutare Project Manager can help create the Certificate Signing Request (CSR), but it is the customer's responsibility to procure and purchase the SSL certificate itself.