

EVM for Call Pilot for Visual Voice Pre-Installation Checklist	Document #: 211
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Overview

Document 154-App Server must be completed and submitted to Mutare Software before EVM for Call Pilot is installed. We recommend downloading the most recent version from www.mutare.com.

Site Configuration

Site Information	
Site Name	

Application Server Configuration Options	
Ensure that World Wide Web Server on the Application Server has been installed. ¹	Complete? <input type="checkbox"/>
It is recommended that a DNS entry be created for the website. Provide the URL to the EVM website. e.g. http://evm.organization.com	
Ensure that SMTP Virtual Server on the Application Server has been installed. ²	Complete? <input type="checkbox"/>
Corporate SMTP Server (IP address or Host Name). Emails will relay through this server – unauthenticated.	
Windows account and password with Administrator rights to the local machine.	

SpinVox Conversion Requirements	
EVM sends the audio files to SpinVox for conversion to text. This requires a corporate Visual Voice Email Address. SpinVox then emails the conversion text back to this same Visual Voice Email Address. EVM must access this account via IMAP4 in order to create the EVM message with the conversion to send to the end user.	Visual Voice Email Address: _____ IMAP4 Email Server IP Address: _____ User ID: _____ Password: _____
List up to 25 keywords that will be added to SpinVox dictionary. List words such as company/subsidiary, product names, and specific industry terms.	

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Call Pilot Configuration	
Call Pilot pilot number (number to check voicemail from outside your organization).	
Provide an IMAP4 accessible email address for Call Pilot users to forward voicemails to.	MFR Email Address: _____
Create a test mailbox and password to use during installation to confirm the application. Confirm the MFR forwarding is set to forward to the MFR Email Address from above.	_____ Test mailbox number _____ Test mailbox password

¹ Mutare will create a new folder (\OD\Web\EVM) for the Web scripts and make it the default. Users will access EVM by entering the IP address or host name of the Application Server. The web scripts may be installed on a different server so long as access rights to the \OD directory are ensured and the Web Server has MDAC 2.7 (or MS Jet 4.0 engine) installed. If this is desired make it known to your Mutare project manager. For more information, see Mutare document 130-Web Server.

² EVM for Call Pilot sends email through an SMTP server. After installation, Mutare Software will configure the SMTP Virtual Server to use your existing SMTP server as a “smart host”. This will allow the Application Server to relay messages through your existing SMTP server. Your existing SMTP server must be configured to allow relaying. If an SMTP server does not exist, one must be established before using EVM. For more information, see Mutare document 129-SMTP Server.