Overview

This form provides Mutare with information about the corporate Active Directory and SMTP service needed to configure the self service MSS password reset for Active Directory web scripts.

Site Configuration

Site Information	
Site Name	

Application Server Configuration Options	
Ensure that Web Services of IIS on the Application Server have been installed.	Complete? ☐
Ensure that SMTP Virtual Server portion of IIS on the Application Server has been installed.	Complete? ☐
Corporate SMTP Server (IP address or Host Name). Emails will relay through this server.	

Modular Messaging/Avaya Aura Messaging Configuration	
Message Store Server (MSS) IP Address:	
The LDAP default port is 389. If the MSS is using a different LDAP port, identify here.	LDAP Port 389? Yes No (Circle one) LDAP Port if not 389: _____
Ensure that the Application Server has been configured as an LDAP Trusted Server on the MSS.	Complete? ☐ Server Name:_____ Password:_____
MM/AAM pilot number (number to check voicemail from outside your organization).	
Create a test mailbox and password to use during installation to confirm the application.	_____ Test mailbox number _____ Test mailbox password

Each active directory is set up differently. These questions tell us how to find the mailbox in the directory. Examples are provided for each question.

Active Directory Configuration	
What is LDAP Server's IP/host name and port? `corp.abc.org on port 389`	
What is the bind DN and password? `cn=svcmutarebind,ou=svcaccounts,ou=abcspecialaccounts,` `dc=abcmaster,dc=abc,dc=org`	
What is the base DN to search for users? `ou=abccusers, dc=abcmaster,dc=abc,dc=org`	

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What target attribute should users be searched on? This is like a field in the data store that matches the SSO ID or other employee identifier. Provide a live example. **`sAMAccountName, kvine1`**	
What is the name of the attribute for a field that contains the user's voice mailbox? How many digits represent the mailbox? **`otherTelephone, 7 digits`**	
What attribute contains the user's email account where we can send results to? **`mail`**	
What attribute contains the user's name for logging purposes? **`displayName`**	
Please supply a test AD account that contains data for the corresponding mailbox on the MM/AAM.	AD user: _____ Pwd: _____

Website Configuration	
What email address would you like the reset notifications to come from (e.g. voicemail@abc.org)?	
Organization Logo – Please send an organization logo to be used for the Password Reset website with this completed document. Send as .gif, .png, or .jpg file. Also, please provide the URL of your organization's website so that the fonts and colors can be matched.	Complete? ☐ URL: _____

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