

MSS Message Monitor & Mailbox Escalation Pre-Installation Checklist

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Overview

This form provides outlines the information and steps needed before the Message Monitor or Mailbox Escalation application can be loaded.

Site Configuration

Site Information	
Site Name	

Application Server Configuration Options	
Application Server IP Address.	
Ensure that Web Services of IIS on the Application Server have been installed.	Complete? <input type="checkbox"/>
Ensure that SMTP Virtual Server portion of IIS on the Application Server has been installed.	Complete? <input type="checkbox"/>
Corporate SMTP Server (IP address or Host Name). Emails will relay through this server.	

Modular Messaging/Avaya Aura Messaging Configuration	
Message Store Server (MSS) IP Address:	
The IMAP4 default port is 143. If the MSS is using a different IMAP4 port, identify here.	IMAP4 Port 143? Yes No (Circle one) IMAP4 Port if not 143: _____
The LDAP default port is 389. If the MSS is using a different LDAP port, identify here.	LDAP Port 389? Yes No (Circle one) LDAP Port if not 389: _____
(MM only) Ensure that <i>Restrict Client Access</i> in the Class of Service for all users who will be using the application is set to No .	Complete? <input type="checkbox"/>
(MM only) Ensure that the Privacy Enforcement Level (PEL) value is NOT set to Full . This can be accessed on the MAS via the Voice Mail System Configuration (VMSC) program on the Messaging Application Server (MAS). To view the PEL settings, open the VMSC program on the MAS and double-click the Messaging item on the VMSC tree.	Complete? <input type="checkbox"/>
(Super User - Must be at MM rel 3.1 or later) Ensure that the Application Server has been configured as a Trusted Server with Super User and LDAP access on the MSS. For details on setting up the Trusted Server see document 190.	Complete? <input type="checkbox"/> Server Name: _____ Password: _____
MM/AAM 10-digit pilot number (number to check voicemail from <u>outside</u> your organization).	

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Create a test mailbox and password to use during installation to confirm the application.

_____ Test mailbox number

_____ Test mailbox password

Website Configuration

Organization Logo – Please send an organization logo to be used for the Password Reset website with this completed document. Send as .gif, .png, or .jpg file. Also, please provide the URL of your organization's website so that the fonts and colors can be matched.

Complete?

URL: _____

Common Server Ports Used:

Port 143	Used to connect to Voicemail system for Msg Monitor.
Port 25	Used to relay emails from the server to your SMTP Gateway.
Port 80	Used inbound for Msg Monitor. External access over port 80 may be needed to perform some Msg Monitor admin functions off network.
Port 443	(Optional) Used in place of port 80 if SSL is being used. Customer must provide their own certificate for SSL.
Port 389	Used to connect to voicemail's LDAP port for Msg Monitor.