

Call Pilot Message Archive	Document #: 248
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Overview

This application will archive messages from Call Pilot system mailboxes to an archive location such as a file server.

Message information will be stored in a SQL Server database that includes pointers to the actual voice message files. The voice message files can be stored on any large storage device (e.g. NAS, file server etc.)

Application Notes

1. Each mailbox that is to be archived must have a class of service that has the Keycode feature of Desktop and Web Messaging enabled. This means that a CallPilot Desktop Messaging license must be purchased for each mailbox.
2. Each user must visit a web site to provide the user mailbox password for encrypted storage in the database. This is required for the Archive application to successfully access the user mailbox.
3. The following message information will be written to the SQL database.
 - Timestamp of message
 - Private message status
 - Urgent message status
 - Forwarded message chains
 - Reply message chains
 - ANI (if available) or sender mailbox number
 - Message length
 - Message type (Fax/Voice)
4. Names and Greetings from the Production Call Pilot mailbox are not archived.

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Site Configuration

Site Information	
Site Name	

Application Server Configuration	
A local administrator account must be created for Mutare to login to the server.	Username: _____ Password: _____ Domain: _____
Location of archived messages:	

Call Pilot Configuration	
Call Pilot Release	
Call Pilot Message Store IP address.	
The IMAP4 default port is 143. If the Call Pilot system is using a different IMAP4 port, identify here.	IMAP4 Port 143? Yes No (Circle one) IMAP4 Port if not 143: _____
Each mailbox that gets the EVM Plus application must have a class of service that has the Keycode feature of Desktop and Web Messaging enabled. This means that a Nortel CallPilot Desktop Messaging license must be purchased for each mailbox that will use EVM Plus for CallPilot. Has this been completed?	Yes No (Circle one)
Call Pilot 10-digit pilot number (number to check voicemail from <u>outside</u> organization).	
Test mailbox (and passwords) on the Call Pilot.	Mailbox: _____ Password: _____