

<h1 style="margin: 0;">SAM</h1> <h2 style="margin: 0;">Pre-Installation Checklist</h2>	Document #: 270
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Overview

This document outlines the necessary requirements for installation of the SAM application on the Mutare Communication Server (MCS).

Document *145-MCS Specifications*, should be reviewed before attempting to complete this document. We recommend downloading the most recent version from <http://www.mutare.com/techdocs.asp>.

Site Information	
Site Name	

SIP Particulars	
PBX Make/Model	
Configure your PBX to redirect calls to stations on RNA/Busy to the SIP trunk on which the SAM server will answer the calls.	
What number will be used to call the SIP trunk pointing to the SAM server?	
Ensure that the SIP Diversion Header contains the phone number or extension for each SAM user.	
SIP port (5060)	
SIP protocol (TCP/TLS)	TCP / TLS

Phone Number	Configuration Settings
SAM will have a North American telephone number associated with your system for SMS notifications. Please provide a preferred area code for your telephone number.	Preferred Area Code:

SMTP Email Information	Configuration Settings
<p>SAM can send email notifications through your email server.</p> <p>Provide an SMTP email account and password for email messages.</p> <p><i>[This account is the mailbox that will be used to send messages to users.]</i></p>	<p>Account Name: <i>Example:</i> sam@company.com</p> <p>Account Login ID: (if different)</p> <p>Account Password: DO NOT ENTER HERE [NOTE: Please provide to your implementation coordinator]</p> <p>Email Server Name or IP:</p> <p>Port Number:</p> <p>TLS/SSL? TLS: <input type="checkbox"/> SSL: <input type="checkbox"/></p>

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Lync Information	Configuration Settings
<p>SAM can send Lync/Skype for Business notifications through your Lync server.</p> <p>Provide a Lync account and password for Lync messages.</p>	<p>Account Name: <i>Example:</i> sam@company.com</p> <p>Account Login ID: (if different)</p> <p>Account Password: DO NOT ENTER HERE [NOTE: Please provide to your implementation coordinator]</p> <p>Lync Server Name or IP:</p>

Active Directory Information	Configuration Settings
<p>Provide the fully qualified names AND IP ADDRESSES of at least 2 Active Directory (AD) Servers if your site will use AD authentication.</p>	<p>AD Server 1: AD Server 2:</p>

Server Configuration Information	
Application Server IP Address.	
A local administrator account must be created for services to run under. This account will also be used by Mutare to login to the server. This account may be part of a domain, but this is not necessary.	
Mutare will be installing SQL Server 2014 Express to host the database for the application.	
Mutare will configure the server to host a website for the SAM Administration using IIS. Mutare will configure IIS to support the .NET website.	
<p>The application server needs to be able to access the internet for the following services:</p> <ul style="list-style-type: none"> • giSTT • SMS • Phone number validations 	
Microsoft Desktop Experience is required to be installed on the server for TTS services.	