

# giSTT Hosted™

Datasheet



## Never Log In to Voicemail Again

Mutare's giSTT Hosted speech to text service delivers voice messages as text to email.



*We've gotten rave reviews about the new tools, that have been provided, especially from our 'power users' in the field, who really appreciate speed and efficiency for their communications. Overall, I'd estimate that we have increased productivity of our people in the New York area by at least 15%."*

*Craig Cuyar, CIO, Cushman & Wakefield*

**Get the message.**



# giSTT Hosted for Any Size Business

## What is giSTT Hosted

Mutare's giSTT Hosted is an enterprise voicemail-to-email transcription solution designed for the small to medium sized business. giSTT Hosted does not require a dedicated on-premise server or related software. It works with existing voicemail systems capable of forwarding sound files in email.

## What to Expect

giSTT Hosted is designed to deliver a reasonable approximation of the voice message. In most cases, users should be able

to act on the message without needing to listen to the audio. They can still listen to the original voice message by clicking on the audio attachment if needed.

## Benefits

- Fast: Read and process voicemail information in a fraction of the time it takes to listen.
- Efficient: Promotes uninterrupted work flow and closer collaboration so businesses run better.

The screenshot shows an email client interface. On the left, four purple callout boxes with white text point to specific elements in the email:
 

- Caller ID in header info**: Points to the 'GH' logo in the sender's name.
- Optional audio file attachment**: Points to the 'wav' audio file attachment labeled '18477673575-010419-111753-69011-26707-1.wav' (38 KB).
- One-touch callback from smartphone**: Points to the 'Voice Message from +1-847-767-3575 on 1/4/19 11:17 AM (24 second msg)' text.
- Text conversion of voice message**: Points to the transcribed text: "Hey, Brian, this is Hickey just calling you back to see if you have that quote for me on the person account. I'm hoping they will close later this month call me back 847-555-1212 thanks."

Sample speech to text delivery, above. Some names and words may not translate perfectly, but the message provides enough information to "get the gist" and act without listening.

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Mutare Means Change. For three decades, we've been empowering organizations to re-imagine a better way to connect with each other. Today, through our transformative digital voice and text messaging solutions, we make communications with colleagues, customers and prospects simple, secure and effective.

**Get the message.**