

Mutare Text™



Engage

Two-Way Text Conversations

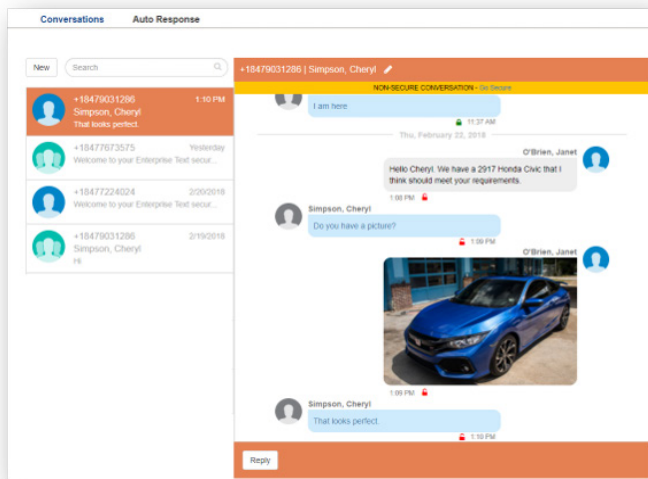
The Smarter Text Solution

Engage is the easiest, most cost-effective way to bring the power of customer engagement through text messaging to your organization.

Engage Features, Benefits

- Two-way text conversations from any browser or mobile device

- Can be applied to existing employee business numbers or to a text-only line if needed.
- Enables mobile text conversations with customers or clients without exposing employees' personal phone numbers.
- Enables pivot to "secure mode" when protected information is involved.
- Records a full audit trail of conversations for reporting, compliance and analysis.
- CRM integration for data capture and more effective agent response.
- Augments call center and team operations through simple assignment/reassignment of engage enabled lines.



Ideal Industries

- Banking
- Insurance
- Healthcare
- Legal
- Government
- Social Services
- Travel & Hospitality
- Consulting
- Customer Service
- Call Center
- Retail
- Sales



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Mutare Means Change. For three decades, we've been empowering organizations to re-imagine a better way to connect with each other. Today, through our transformative digital voice and text messaging solutions, we make communications with colleagues, customers and prospects simple, secure and effective.

Get the message.