

Mutare Voice AD Sync

This document outlines the required configuration components and business rules for Active Directory synchronization to Mutare Voice.

Credentials

Credentials	Examples	Customer Values
Organization Name	Acme, Inc.	
AD Host	10.111.180.5 ad.mutare.com	
AD Login	madhatter	
AD Password	&dkw)893	

Active Directory Sync Business Rules

Mutare uses a standard template for all AD Sync applications and then can customize for each customer. To ensure the correct users and the correct data is synchronized from your Active Directory to Mutare Voice, we have a series of questions to be answered:

1. Active Directory Group(s)
 - a. A user can belong to one or many different AD Groups. At Mutare, we have groups like Operations and Sales. It is fine if you have a lot of groups and Mutare supports nested groups. Many customers choose to create a new group just for Mutare Voice and just add employees to it.
 - b. **Roles** – AD Groups can be utilized to map AD users to certain roles within Mutare Voice. For example, “Mutare Voice Admins”, “Mutare Voice Auto Attendant Admins”, or “Mutare Voice Users”
 - c. **Templates** – AD Groups can be utilized to map AD users to certain notification templates
 - d. Work with your Mutare Project Manager to determine the options for mapping by utilizing AD groups.
2. Other items – These features or configurations for users can be mapped via AD groups or AD attributes for users:
 - a. Notification Templates
 - b. Announcements
 - c. Speech to Text
 - d. Time Zone

Customer Initials:

Active Directory Synchronization Configuration

Work with your Mutare Project Manager to complete the AD Field Names with the field names from your Active Directory.

Mutare Voice

<u>Field</u>	<u>Type</u>	<u>Notes</u>
UserName	Alpha 254	* Required
Password	Alpha 50	
LastName	Alpha 50	
FirstName	Alpha 40	
DisplayName	Alpha 100	
Time Zone		
IsSTTEEnabled		
RoleID	Alpha	Admin/User
Email	Alpha 200	
Email2	Alpha 200	
Phone	Alpha 200	
SMS	Alpha 20	Numbers only, please no punctuation
Skype	Alpha 200	

AD Field Names

Customer Initials: