

Mutare Text™



Status

Don't Forget the Family

Healthcare organizations focus on patient experience but forget about the patient's family. We believe that family and extended support teams are vital for patient wellness, engagement, and overall patient experience.

You can now provide ongoing status updates to your patients' family members, surrogates, advocates, or care companions through Mutare Text Status. By keeping loved ones connected and reassured, Status enhances the overall care experience while allowing professional staff to better focus on the provision of care to their patients.

Better Overall Experience

- Create greater patient satisfaction by enhancing the family experience.
- Lower the anxiety of the family and extended care team by keeping them in the loop on progress, events, and next steps.
- Improve operational efficiency by drastically reducing staff disruption.
- Avoid miscommunication between providers and patient advocates.

- Reduce duplicative and time-consuming inbound calls from family members requesting patient updates.
- Support adherence to regulatory requirements (augments EMR).

Status works with any EMR, such as Epic, Cerner, Meditech, NextGen, Allscripts, eClinicalWorks, Athena, etc.

Status is Ideal For:

InPatient Hospitals

- Surgery Waiting Areas
- Intensive Care Units (ICUs)
- Transitional Care Units

Pediatric Hospitals

- Long Term Inpatient Care
- Oncology
- Neonatal Intensive Care Units (NICU)

Senior Living Services

- Assisted Living
- Skilled Nursing
- Memory Care



Mutare, Inc.
2325 Hicks Road
Rolling, Meadows IL 60009
Call or Text: 847.496.9000
Email: info@mutare.com

Mutare Means Change. For three decades, we've been empowering organizations to re-imagine a better way to connect with each other. Today, through our transformative digital voice and text messaging solutions, we make communications with colleagues, customers and prospects simple, secure and effective.

Get the message.