

Hosted SMS Information

To enable SMS on your existing landlines, we need to work with our provider and must follow NANP guidelines for verifying, documenting, and transferring your phone numbers for SMS. Your phone answering will remain with your current provider and you will retain ownership of the phone lines. This process takes several steps, including:

1. Preliminary eligibility check
2. SMS eligibility check
3. Ownership verification
4. Sign an electronic letter of authorization
5. Enable Hosted SMS

Due to the effort and time it takes to process numbers, Mutare requires that phone numbers be converted in batches of 10 or more.

Customer name, exactly as it appears on your telephone bill:

Business Name	
Authorized Contact Name	
Authorized Contact Title	
Contact Phone Number	
Contact Email Address	

Service address on file with your current carrier. Please note, this must be a physical location and cannot be a PO Box:

Street	
City	
State	
Zip	

Customer Initials:

List all the telephone number(s) which you authorized to be SMS-enabled.

Phone Number(s)		

Fill out this form and return to your Mutare Project Manager. Once completed, the next step in the process is to submit the paperwork for the eligibility checks.

Customer Initials: