

# Mutare Voice™

## Spam Filter



## Filtering Voice Spam Minimizes Digital Distraction Enabling Greater Focus on Customers

Voice spam, including robocalls, abusive callers, scam calls, and annoying sales calls, cause employee frustration, lost productivity and damage your bottom line. For professionals who handle information from customers, there's no faster way to damage those relationships than with constant interruptions from voice spam.

Mutare Voice filters spam calls at the network edge. Spam calls are blocked before the phone rings, while important business and customer calls get through. It can be deployed as a stand-alone filtering system or as part of an overall call completion solution.

### Features

- Enterprise specific whitelist and blacklist management
- Dynamic robocall filtering with caller ID spoof detection
- Simplified administration and rules management
- Advanced reporting and analytics for spam filter tuning

### Benefits

- Prevents digital distraction for improved customer problem resolution
- Improves workflow and efficiency
- Reduces risk associated with fraud and phishing scams
- Integrates with existing voice technology to ease burden of IT and telecom staff



**80%** of callers will not leave a voicemail. This means while business lines are clogged with voice spam, customers hang up, resulting in an increase in customer acquisition and retention costs for the enterprise.  
- Forbes

Don't know how voice spam impacts your organization? Ask about our *free* spam check!



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Mutare Means Change. For three decades, we've been empowering organizations to re-imagine a better way to connect with each other. Today, through our transformative digital voice and text messaging solutions, we make communications with colleagues, customers and prospects simple, secure and effective.

**Get the message.**