

Mutare Voice™ Spam Filter

State & Local Government



Filtering Voice Spam Minimizes Digital Distraction, Enabling Greater Focus on Public Issues

Voice spam, including robocalls, abusive callers and scam calls cause employee frustration, lost productivity and divert taxpayer dollars away from important programs and services. For government administrators and elected officials who handle important information from the public and other stakeholders, there's no faster way to damage those relationships than with constant interruptions from voice spam.

The Mutare Voice Spam Filter feature guards your voice network by filtering incoming calls, allowing legitimate calls through while blocking spam callers. It can be deployed as a stand-alone filtering system or as part of an overall call completion solution.

Features

- Enterprise specific whitelist and blacklist management
- Dynamic robocall filtering with caller ID spoof detection
- Simplified administration and rules management
- Advanced reporting and analytics for spam filter tuning

Benefits

- Prevents digital distraction to optimize productivity
- Reduces risk associated with fraud and phishing scams
- Integrates with existing voice technology to ease burden of IT and telecom staff
- Enables better resource management for cost savings



"Important messages are often buried under spam calls, and the blinking red message waiting light doesn't tell you anything about the caller, so a lot of time is wasted getting to messages that matter."

- Chris Day, Managing Partner
D'Arcy Johnson Day

Don't know how voice spam impacts your organization? Ask about our *free* spam check!

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Mutare Means Change. For three decades, we've been empowering organizations to re-imagine a better way to connect with each other. Today, through our transformative digital voice and text messaging solutions, we make communications with colleagues, customers and prospects simple, secure and effective.

Get the message.