Voice Mailbox Backup

Message Mirror

About

Mutare's Message Mirror is a middleware solution that backs up voice messages in real-time between Avaya Message Stores (MSS). Message Mirror is certified to work with both Avaya Aura Messaging (AAM) and Avaya Modular Messaging (MM). Message Mirror is required for all survivable Avaya Aura Messaging applications and is the recommended option for Avaya Modular Messaging.

Implementation

Message Mirror works silently in the background and is a set it and forget it application. The application synchronizes with the production voice mail system's LDAP and automatically adds and deletes mailboxes in the Message Mirror database as well the target message store as changes are made in the production message system.

There is no need for the system administrator to manage the application except in the wake of a production system failure and subsequent restoration of service. Once the production system is restored, the system administrator restores messages and greetings to the production system from the backup by running the Message Mirror restore utility.

Benefits

- Runs in the background virtually administration free
- Eliminates lost messages
- Backs up all new message activity as well as mailbox additions/deletions
- Enhances survivable Modular Messaging
- Installs on a virtual or physical server
- Easy web interface

Mirrored Data

Message Mirror accesses the Avaya Message store via IMAP4 connection to access greetings and messages. Message Mirror also accesses the LDAP directory to mirror class of services, mailbox, passwords and recorded name. The table below summarizes the data mirrored and the data source.

Requirements

Installed on a customer provided Windows server. Works with Avaya Aura Messaging 6.2 or higher with Avaya Store and Avaya Modular Messaging.

IMAP	LDAP
Greetings	COS
Messages	Mailbox
Mirrors in near real-time in response to events	Passwords
	Recorded Names
	Synchronizes Automatically
	Mailbox Attributes

Message Mirror is a middleware solution that backs up voice messages in real-time between Avaya Message Stores.

Three Decades of Expertise

For three decades, we've been empowering organizations to re-imagine a better way to connect with each other. Today, through our transformative digital voice and text messaging solutions, we make communications with colleagues, customers and prospects simple, secure and effective. And that means more time and less stress for your employees, a more positive experience for your customers, and improved bottom line results for your organization.

Mutare, Inc.

847.496.9000

info@mutare.com

mutare.com

Get the message.