

Eliminate Unwanted Voice Traffic

Empower Your Enterprise Voicemail

Simplify Your Enterprise Notifications



# Reimagining how people connect.

[mutare.com](https://mutare.com)



## Mutare Voice™

Empower Your Enterprise Voicemail

### Short Description

When you empower your enterprise voicemail, you are making a choice that communication matters, that responsiveness is a priority, that it is important to pay attention to the details in your quest to achieve transformative experiences.

<https://www.mutare.com/voice/>

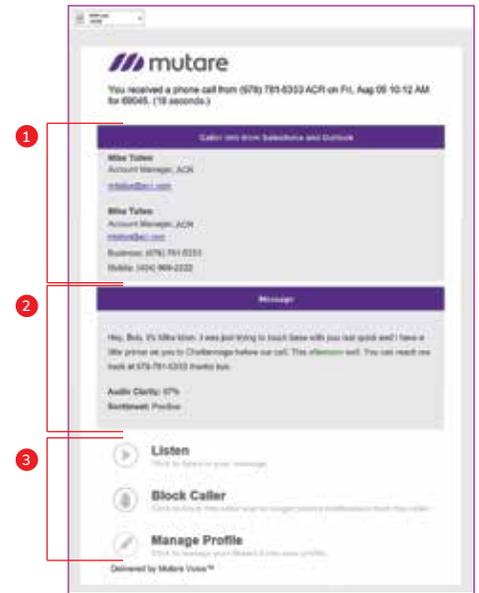
Mutare Voice is an enterprise-class solution that reimagines business voicemail. Traditional voicemail captures call recordings and stores them in a silo, requiring users to dial-in to access their messages. Mutare Voice unleashes voicemail to enable improved communication, faster response times and more informed decisions by empowering voicemail to become an active component to your intelligent collaboration strategy. Our industry-leading unified messaging solution allows users to receive voicemail messages in real-time by mobile phone, through text and through email. Once received, messages include: a link to stream the call recording, a readable transcription of the message, detailed contact information pulled from CRM / MS Outlook, relevant contact insights and message sentiment. Ultimately, Mutare Voice elevates voicemail to be truly actionable.

### Key Features

- A Simple, Mobile Experience
- Natural Language Transcription
- Context via CRM & Outlook Integrations
- Clarity Thru Unified Messaging
- Accessible Voice Recordings
- We Play Nice with Others
- Administration in a Snap

1 Context via CRM & Outlook Integration

2 Natural Language Transcription



3 Easy to use Controls

## Mutare Text™

Simplify Your Enterprise Notifications

### Short Description

When you need to get the word out, you need the right tool. Mutare has a family of powerful, simple to use solutions that enable enterprise clients to communicate quickly to a wide range of target audiences, while leveraging the most effective channels for the situation.

<https://www.mutare.com/text/>

Mutare Text is a family of powerful, simple to use solutions that enable enterprise clients to get the word out quickly and effectively. Select the right tool for your communication challenge as our broad range of solutions enable you to connect and communicate through any channel, to any audience and with standard or secure messaging. Additionally, our solutions empower communications in any form: 1- way, 1-way with receiver acknowledgment, or 2-way closed loop. Your search for a toolbox that contains all tools you need for enterprise messaging and notifications is now over, get to know Mutare Text.

### Key Features

- Secure Enterprise Messaging App (Alert)
- Customer Outreach (Reach)
- Mass Notification (Cast)
- Enterprise Text (Engage)
- Family Update (Status)

Get the word out to any audience!



One



Family



Team



Customers



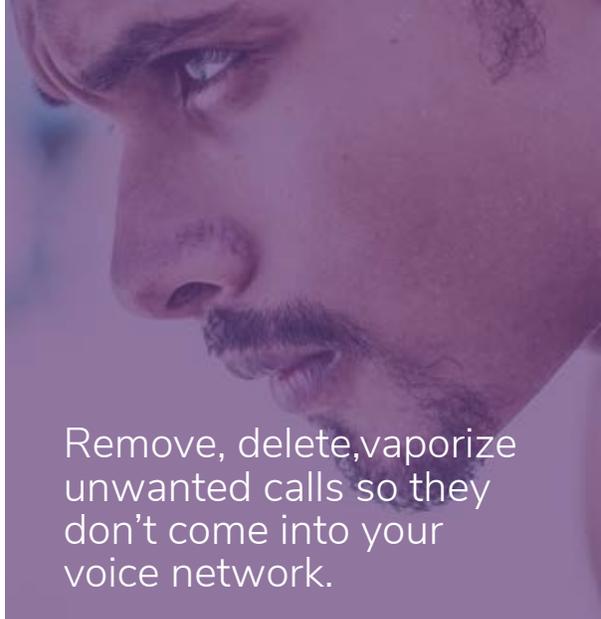
Employees



Multiple Groups



Mass Communication



# Mutare Voice Spam Filter™

Eliminate Unwanted Voice Traffic

## Short Description

When you get rid of unwanted voice traffic, your organization will experience an immediate and significant improvement in overall network performance, a reduction in potential cyber risk posture and an improvement in team member productivity.

## Key Features

- Robust Interactive Dashboard
- We Play Nice with Others
- Custom Tuning
- Control at Your Fingertips
- Advanced Reporting

<https://www.mutare.com/voice-spam-filter/>

The Mutare Voice Spam Filter guards your voice network by filtering incoming calls, allowing legitimate business calls through while blocking spam callers. Unlike some spam solutions that ring your phone and interrupt your workflow, the Voice Spam Filter is designed to divert spam calls without ever ringing your phone. Because voice calls are the life blood of business, the feature was designed to “do no harm,” stepping out of the call path in the event of a failure and never “listening” into the call medium. The filter simply looks at the call signal data ensuring call integrity and security.



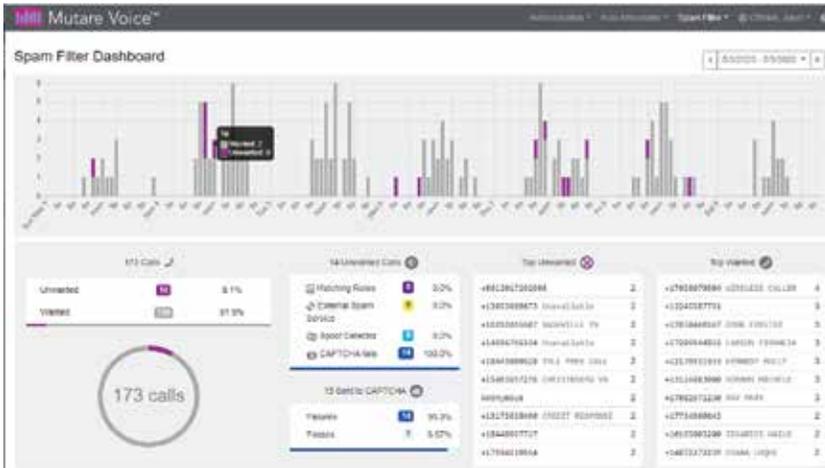
**IMPROVE**  
Network Performance



**REDUCE**  
Cybersecurity Risk



**BOOST**  
Team Member Productivity



Remove, delete, vaporize unwanted calls so they don't come into your voice network.



**Try it for free.**

[mutare.com/vaporize](https://mutare.com/vaporize)



## Three Decades of Expertise

For three decades, we've been empowering organizations to re-imagine a better way to connect with each other. Today, through our transformative digital voice and text messaging solutions, we make communications with colleagues, customers and prospects simple, secure and effective. And that means more time and less stress for your employees, a more positive experience for your customers, and improved bottom line results for your organization.

## Get to know Mutare

Our forward-looking leadership team is made up of dedicated, focused and experienced people who care about transforming business communications and improving the lives of others. Working together with our employees, their knowledge and experience come together to make a difference for all our stakeholders – customers, partners, businesses and communities. We are changemakers.

## Quick Facts

We have compiled the industry's most extensive database for enterprise unwanted voice traffic...

**12%**

of all Voice Network Traffic is Unwanted

The worst case we have seen is 88%

**34%**

of Unwanted Calls are potential Cyber Threats

Per the Ponemon Institute and IBM Security, the average cost of a single data breach in the US is \$8.19M.

**\$1.5M**

The average HIPAA fine for Non-Compliance

Vishing calls can create regulatory liability resulting in government penalties.

**23min**

Unproductive Time Due to Each Unwanted Call

Unwanted calls create up to 23 Minutes of unproductive time per incident





# Solutions

**Enterprise Voicemail with Context**

**Voice Spam Filter**

**Secure Enterprise Messaging App**

**Customer Outreach**

**Family Update**

**Enterprise Text**

**Mass Notification**

**“**I have seen a lot of implementations in the past and this one was handled exceedingly well and professionally. It was clear the Mutare engineers know their stuff.”

Michael Repella, Telecommunications Engineer, Philips Lifeline

**“**Mutare makes sure we know we are important to them. I can't begin to explain the difference that has made for me while making Mutare Voice a reality in our company.”

Laurie Douglas, Systems Administrator, National Business Institute

**“**The bottom line is this is a very good product supported by a great team.”

Jack Pennypacker, IT Network Administrator, Baxter Manufacturing

## Headquarters

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## We play nice with others

Our collaboration solutions improve communication and work seamlessly with your existing infrastructure, including:

