

getting
to know
Mutare

mutare.com

We offer 3 key opportunities for Collaboration Transformation

→ We Innovate to Protect Communications by...

1

Eliminating Unwanted Voice Traffic.

Vaporize Robocalls, Vishing, Voice Spam and Spoof Calls at the network edge. Cleansing your voice traffic will improve network performance, reduce cybersecurity risk and improve team member productivity.

→ We Connect the Unconnected by...

2

Empowering Enterprise Voicemail.

Mobilize and infuse your voicemail through automated workflow, Natural Language Transcriptions and CRM Integration.

3

Simplifying Enterprise Notifications.

Get the word out quickly and easily to your teams, company or customers through any channel (Email, Text/SMS, MMS, RSS, Phone, Pager). Need your communication to be secure? You can do that too.

webexone

December 8-9, 2020

 mutare

[mu · tà · re]

1. We Innovate to Protect Communications by... **Eliminating Unwanted Voice Traffic.**

SPECIAL OFFER

FREE Voice Spam Assessment
Find out how unwanted traffic is impacting you & your organization?

mutare.com/voice-spam-assessment/

Mutare Voice Spam Filter™



mutare.com/voice-spam-filter/

Description

The Mutare Voice Spam Filter guards your voice network by filtering incoming calls, allowing legitimate business calls through while blocking spam callers. Unlike some spam solutions that ring your phone and interrupt your workflow, the Voice Spam Filter is designed to divert spam calls without ever ringing your phone. Because voice calls are the life blood of business, the feature was designed to “do no harm,” stepping out of the call path in the event of a failure and never “listening” into the call medium. The filter simply looks at the call signal data ensuring call integrity and security.

IMPROVE
Network Performance

REDUCE
Cybersecurity Risk

BOOST
Team Member Productivity

Quick Facts

We have compiled the industry's most extensive database for enterprise unwanted voice traffic...

12%
of all Voice Network Traffic is Unwanted
Mutare Analytics

34%
of Unwanted Calls are potential Cyber Threats
Mutare Analytics

\$1.5^M
HIPAA Non-Compliance Penalties may be up to 1.5M

\$8.19^M
AVG Cost of a Single Data Breach(US)
Ponemon Institute and IBM Security

\$46.3^B
EST Global Loss Due to Vishing Fraud
social-engineer.org

2. We Connect The Unconnected by...

Empowering Enterprise Voicemail.

Mutare Voice™

Description

Mutare Voice is an enterprise-class solution that reimagines business voicemail. Traditional voicemail captures call recordings and stores them in a silo, requiring users to dial-in to access their messages.

Mutare Voice unleashes voicemail to enable improved communication, faster response times and more informed decisions by empowering voicemail to become an active component to your intelligent collaboration strategy.

Our industry-leading unified messaging solution allows users to receive voicemail messages in real-time by mobile phone, through text and through email. Once received, messages include: a link to stream the call recording, a readable transcription of the message, detailed contact information pulled from CRM / MS Outlook, relevant contact insights and message sentiment. Ultimately, Mutare Voice elevates voicemail to be truly actionable.

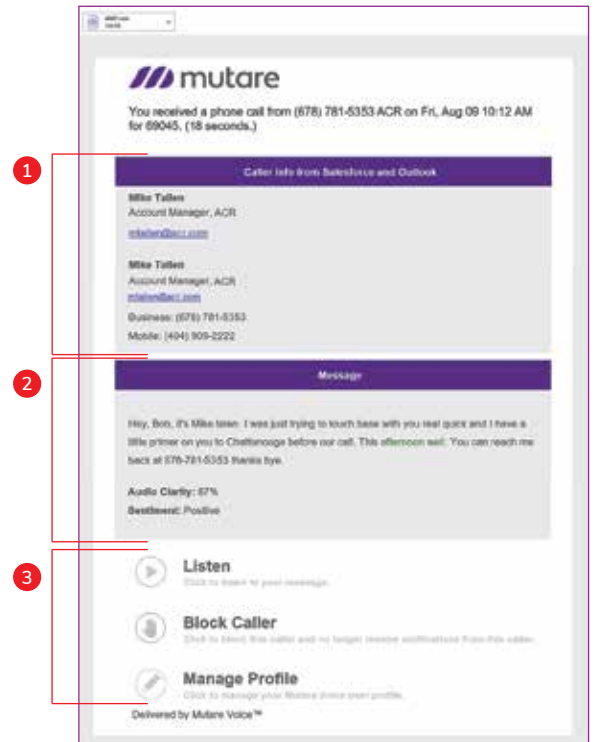
1
FASTER
a single click to access your voicemail anywhere from any device

2
INSIGHT
append contact details automatically to your unified voicemail message

3
COMPLY
compliance is built-in, as your voicemails are documented and archived



- 1 Context via CRM & Outlook Integration
- 2 Natural Language Transcription
- 3 Easy to use Controls



mutare.com/voice/

3. We Connect The Unconnected by...

Simplifying Enterprise Notifications.

Mutare Text™

Description

Mutare Text is a family of powerful, simple to use solutions that enable enterprise clients to get the word out quickly and effectively.

Select the right tool for your communication challenge as our broad range of solutions enable you to connect and communicate through any channel, to any audience and with standard or secure messaging.

Additionally, our solutions empower communications in any form: 1-way, 1-way with receiver acknowledgment, or 2-way closed loop. Your search for a toolbox that contains all tools you need for enterprise messaging and notifications is now over, get to know Mutare Text.

mutare.com/text/

Get the word out to any audience!

One Family Team

Customers Employees Multiple Groups

Mass Communication

A Family of Applications

Choose the right tool...

	Secure Enterprise Messaging (Alert)	Customer Outreach (Reach)	Mass Notification (Cast)	Enterprise Text (Engage)	Family Update (Status)
Solution Type					
Enterprise Software	●	●	●	●	●
Mobile Application	●	○	○	●	○
Desktop Application	●	○	○	●	○

Secure?					
Standard	○	●	●	●	●
Secure	●	○	○	●	○

Direction					
1-Way	○	●	●	○	●
1-Way + Acknowledgment	○	●	●	○	●
2-Way	●	○	○	●	○

Audiences					
One	○	●	●	○	○
Family	○	○	○	○	●
Team	●	●	●	●	○
Mass	○	●	●	○	○
Employees	●	●	●	●	○
Multiple Groups	●	●	●	●	○
Customers	○	●	●	●	○

Channels					
Email	○	●	●	○	○
Text / SMS	●	●	●	●	●
MMS	●	○	○	●	○
Phone	●	●	●	○	●
Pager	○	○	●	○	○
RSS	○	○	●	○	○
Voice Recording	●	○	○	○	○

LEGEND ● INCLUDED ○ NOT AVAILABLE



getting
to know
Mutare

mutare.com

webexone

December 8-9, 2020

“I have seen a lot of implementations in the past and this one was handled exceedingly well and professionally. It was clear the Mutare engineers know their stuff.”

Michael Repella, Telecommunications Engineer, Philips Lifeline

“Mutare makes sure we know we are important to them. I can't begin to explain the difference that has made for me while making Mutare Voice a reality in our company.”

Laurie Douglas, Systems Administrator, National Business Institute

“The bottom line is this is a very good product supported by a great team.”

Jack Pennypacker, IT Network Administrator, Baxter Manufacturing

Headquarters

Mutare, Inc.
2325 Hicks Road
Rolling Meadows, Illinois 60008

Support

855.782.3890
help@mutare.com

Sales

847.496.9000
sales@mutare.com

<https://www.mutare.com/>

We play nice with others

Our collaboration solutions improve communication and work seamlessly with your existing infrastructure, including:

AVAYA

CISCO

Mitel

NORTEL
NETWORKS