

Mutare Voice™ Hosted Spam Filter Technical Requirements

Technical Requirements	
How many extensions / DIDs are on the system?	_____
Are you using a Cloud Based PBX?	<input type="checkbox"/> Yes <input type="checkbox"/> No
Do you have SBCs in your core that you control?	<input type="checkbox"/> Yes <input type="checkbox"/> No
Do you have an onsite PBX(s)?	<input type="checkbox"/> Yes <input type="checkbox"/> No
Is your onsite PBX(s) all SIP?	<input type="checkbox"/> Yes <input type="checkbox"/> No
- Do you have two or more data centers? - Do you have SBCs at both data centers? - Are you planning to connect all your SBCs to the hosted Spam filter?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Yes <input type="checkbox"/> No
Are you currently using TLS on the signaling – internally or externally?	<input type="checkbox"/> Yes <input type="checkbox"/> No
Are you planning to use TLS on the signaling with the hosted Spam filter endpoint?	<input type="checkbox"/> Yes <input type="checkbox"/> No
If TLS is not considered, do you prefer TCP or UDP for the signaling with the hosted Spam filter endpoint?	<input type="checkbox"/> TCP <input type="checkbox"/> UDP
Are you planning to use SRTP for the CAPTCHA calls?	<input type="checkbox"/> Yes <input type="checkbox"/> No
Do you want to screen 100% of inbound calls?	<input type="checkbox"/> Yes <input type="checkbox"/> No
Can you provide Mutare with remote access?	<input type="checkbox"/> Yes <input type="checkbox"/> No
Test Requirements	
Can you provide a DID for Mutare to use for testing?	DID: _____
IP Addresses	
Please provide the public IP addresses of all SBCs that will be connected to the hosted Spam filter. For each SBC, please provide a list of the private IP addresses of PBX boxes served by that SBC.	SBC #1: PBX #1: PBX #2: PBX #3: SBC #2: PBX #1: PBX #2: PBX #3: SBC #3:

Customer Initials:

	PBX #1: PBX #2: PBX #3: SBC #4: PBX #1: PBX #2: PBX #3:
SMTP Email Information	Configuration Settings
Mutare Voice can send email notifications through your email server. Provide an SMTP email account and password for email messages. <i>[This account is the mailbox that will be used to send application health messages to admins and personal spam filter messages to users.]</i>	Account Name: _____ <i>Example: mutarevoice@company.com</i> Account Login ID: _____ (if different) Account Password: DO NOT ENTER HERE [NOTE: Please provide to your implementation coordinator] Email Server Name or IP: _____ Port Number: _____ TLS/SSL? TLS: <input type="checkbox"/> SSL: <input type="checkbox"/>
Administrator Accounts	Configuration Settings
Provide the desired account names for the Mutare Voice System Administrator(s) <i>[These are the accounts that will be used to access the spam filter administrative website.]</i>	Account Names:
Technical / Administrative Contact	Configuration Settings
This will be the primary contact(s) for system maintenance, outage notices, updates, release notes, etc.	Name: Address 1: Address 2: City, State, Zip: Telephone: Email Address: Name:

Customer Initials:

	Address 1: Address 2: City, State, Zip: Telephone: Email Address:
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Note: If available, please provide a network diagram of your telephony environment and include it when you return with this document.

Customer Initials: