

Mutare Voice™ Traffic Filter Server Specifications

You need a medium to high-end equipped dedicated server. Generally, choose the fastest processor speed available or one level down. You do not need processors enhanced for graphics. The hard drive holds programs and small data files.

Minimum Server Hardware Specifications (SIP):

- Intel Xeon Dual or Quad Core CPU (6 or more CPUs recommended)
- 8 GB RAM
- 120 GB hard drive minimum (fast SCSI recommended; SATA acceptable)
- At least 100 Mbps NIC for Ethernet connection to TCP/IP LAN
- No PCI slots necessary. Quad core or better processor highly recommended
- **Physical Server**
 - Windows Server 2016
OR
 - Windows Server 2019
- **Virtual Server**
 - VMware® ESXi versions 4.1+, and the following of Windows guest operating systems:
 - Windows Server 2016
 - Windows Server 2019
- Remote Access – VPN Access to network and Remote Desktop to server

Customer Initials:

Network Connectivity

- API for Voice Traffic Filter from Proxy Server (port 443)
- Access to external, dynamic robo call database (port 443)
 - <https://api.mutare.com>

Server Software

IIS Web server

SQL Server Express 2014 or Later

Optionally use customer SQL environment

Backups and Anti-Virus Software

Mutare's recommendations for backups and anti-virus software are:

- Backups: Mutare recommends adding the SQL Server database as well as the Mutare Voice application folders and subfolders to your backup routines. Mutare can provide a list of these at installation.
- Server snapshots can also be used. Follow the manufacturer's best practices and recommendations.
- Anti-virus: Feel free to install anti-virus software as required by your organization. Please add the Mutare Voice application folders and subfolders and the SQL Server folders to your exclusions lists for on-demand scanning.

Customer Initials: