

## Voice Traffic Filter Technical Requirements Hosted deployment

**Please complete, initial, and return. No work on the servers can begin until this is returned.**

Technical Requirements	
Do you want to screen 100% of inbound calls?	<input type="checkbox"/> Yes <input type="checkbox"/> No
How many extensions / DID's are on the system?	
Do you want to screen outbound calls?	<input type="checkbox"/> Yes <input type="checkbox"/> No
Do you have two or more data centers? Do you have SBCs at both data centers? Are the data centers processing voice traffic in Active/Active manner or does it all go via your Primary with failover to Back up?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Active/Active <input type="checkbox"/> Primary/Backup
What is the make and model of your SBC?	Make:                      Model:
What is the make and model of your PBX?	Make:                      Model:
What transport protocol for SIP would you like to utilize on the signaling with Mutare equipment? Would you like to utilize a VPN tunnel for connection with Mutare? Would you like to use SRTP (Media Encryption)?	<input type="checkbox"/> UDP <input type="checkbox"/> TCP <input type="checkbox"/> TLS  <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Yes <input type="checkbox"/> No
Is DR with Mutare backup datacenter part of the project scope? Do you/partner have the ability to change traffic from pointing at the production data center to our DR data center?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> TBD <input type="checkbox"/> Yes <input type="checkbox"/> No
What is your time zone?	
What Firewall do you use?	
DNS is used for SSO and for Personal Blocklist, we will provide you with the URL to the Voice Traffic Filter website.	Mutare to provide VTF URL:  ex:companyVTF.mutare.com
Test Requirements	
Can you provide a DID for Mutare to use for testing? Note: This would be used for Mutare pre-testing and would require you to configure the SBC to direct the test DID toward the Screening Proxy. Once passed, all traffic would be routed to the Screening Proxy.	<input type="checkbox"/> Yes <input type="checkbox"/> No   DID: _____
IP Addresses	
IP Addresses for customer SBC servers	
IP Addresses for customer PBX/SM machines	

SMTP Email Information	Configuration Settings
<p>Mutare Voice can send email notifications through your email server.</p> <p>Provide an SMTP email account and password for email messages.</p> <p>This account is the mailbox that will be used to send application health messages and daily summary emails to administrators.</p>	<p>Account Name: _____  <i>Example: <a href="mailto:trafficfilter@company.com">trafficfilter@company.com</a></i></p> <p>Account Login ID: _____</p> <p>Account Password: DO NOT ENTER HERE                      [NOTE: Please provide to your implementation coordinator]</p> <p>Email Server Name or IP: _____</p> <p>Port Number: _____</p> <p>TLS/SSL?      TLS: <input type="checkbox"/> SSL: <input type="checkbox"/></p>
Administrator Accounts	Configuration Settings
<p>Provide the desired name, account name, and email for the System Administrator(s) that will have access to the administrative website.</p>	<p>Name: _____</p> <p>Account Name: _____</p> <p>Email: _____</p> <p>Name: _____</p> <p>Account Name: _____</p> <p>Email: _____</p> <p>Name: _____</p> <p>Account Name: _____</p> <p>Email: _____</p>
Technical Support Contacts	Configuration Settings
<p>Provide the primary contact(s) for system maintenance, outage notices, updates, release notes, etc.</p>	<p>Name: _____</p> <p>Phone: _____</p> <p>Email: _____</p> <p>Name: _____</p> <p>Phone: _____</p> <p>Email: _____</p> <p>Name: _____</p> <p>Phone: _____</p> <p>Email: _____</p>
Application Features	Do you want it configured?
Stir/Shaken – You will need to confirm if your carrier is passing the data.	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> TBD
Personal Blocklist – Allows users to block unwanted calls from the web portal. We will need to import your users for this feature.	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> TBD
AD sync/CSV import – Needed if implementing Personal Blocklist.	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> TBD
Single Sign On (SAML with ADFS or Azure).	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> TBD

**Note: Please provide a network diagram of your telephony environment and include it when you return this document. If more space is required for IP addresses, please include a spreadsheet.**

### **What Mutare Monitor Tracks**

Mutare uses telemetry data to identify security and reliability issues, to analyze and fix software problems, to help improve the quality of Mutare Voice and related services, and to make design decisions for future releases.

As of 7/12/2022, Mutare Monitor tracks the following data:

- Product version and feature enablement state
- Licensing
- Usage statistics
- Environment details: machine name, OS level

Mutare Monitor does not track:

- Personally Identifiable Information (PII), including user details, or phone numbers

Mutare Monitor posts to the following endpoint:

- <https://joshua.es.centralus.azure.elastic-cloud.com>